



Terms and Conditions 2Grips Classroom Training

Payment Terms

2Grips will invoice for classroom Training course attendance on order with payment due within 14 days before the training start date, unless prior arrangement has been made.

Cancellation & Transfers

2Grips will accept cancellation & transfer requests for up to 14 days from order. Cancellation & transfer requests can be send to info@2grips.com

General

Copyright

All course material and documentation developed by 2Grips is the intellectual property of 2Grips. Other material is the intellectual property of 2Grips partners and is reproduced under licence by 2Grips. Customers may not copy, transfer or otherwise distribute such material which is for the sole use of the student.

Liability

2GRIPS endeavours to ensure that all the information on the 2Grips Website is correct. However, we cannot accept liability for any error or omission.

If the level of service provided by 2GRIPS falls outside the course specification or is otherwise below appropriate standards, the customer shall notify 2GRIPS in writing and shall be entitled to a full refund of any Course Fee.

GDPR

Your data can be used to inform you about relevant services of 2Grips or for the execution and the evaluation of your training. If you object to this, you can report it to us via info@2grips.com

Your data is adequately protected against unauthorized access or disclosure and stored in a file to which the GDPR Act applies. 2Grips will always act in accordance with this law. In addition, 2Grips never provides data to third parties without permission. 2Grips stores personal data in principle as long as the purposes require it. After that, personal data can be retained for archival purposes.

Complaints

If you wish to make a complaint or an appeal, you should contact our quality manager at info@2grips.com. A written acknowledgement of the complaint must be submitted at the latest within 14 days of the end of the training course. All complaints are treated with highest concern and are answered within 30 days.